



OPERATIONS

INDUSTRY ONE-PAGER

INDUSTRY OVERVIEW

The operations industry consists of positions that manage logistical processes and the supply chain, overseeing production, assuring quality control, creating relationships with vendors and managing the flow of materials within the business.

RELEVANT COURSES

- **Busi 403:** Operations Management
- **Busi 533H:** Supply Chain Management
- **Busi 536:** Project Management
- **Busi 537:** Retail Operations
- **Busi 538:** Sustainable Operations

KEY CONTACTS

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RELEVANT SKILLS AND RESOURCES

A career in operations includes working with multiple different parties, overseeing large tasks and making decisions that affect all aspects of a business.

- The ability to understand the people you are working with, including the customer.
- The ability to communicate effectively and clearly.
- The ability to motivate their team members.
- The ability to maximize their own time and their team's time.

LOOKING FORWARD

Recruitment Process

Recruiting for an operations position is like recruiting for other industries. It is crucial to begin networking and familiarizing yourself with companies who offer operations programs. After learning about these programs, you will be able to apply for various internships and full-time positions.

- Networking and becoming familiar with the various companies in the industry, both big and small.
- Various behavioral interview

Additional Resources

If you are interested in the operations industry as a potential career path, please check out the information below.

- Operations Club
 - <https://operations.kenan-flagler.unc.edu/contact/>